

STAN Solutions, LLC. is currently seeking Field Service Representatives (FSRs) to serve on a team that fields and maintains the Tacti-Net system in customer locations.

Tacti-Net is a mesh network based system containing GPS-enabled military handhelds, tablet computers, access points, peripheral cameras, and a flat wireless network. The system provides real-time VoIP and video, Situational Awareness for ground personnel, a Tactical Operation Center (TOC), and manned or unmanned aircraft and vehicles. All FSRs will receive in-house training prior to deployment.

Primary duties will include:

- Installation, integration, troubleshooting and repair, hardware/software maintenance, monitoring and testing LAN-based applications, Ethernet technology, Wireless Mesh technology, VoIP, GPS, data streaming, network faults and connectivity issues, routers, firewalls and switches.
- Conduct training for end-users and maintainer.
- Participate in technical meetings with government personnel and deliver status reports, as required.
- Research and implement hardware and software solutions for improving network integrity, security, and performance for more efficient delivery of service(s) to the customer.
- Develop and maintain detailed diagrams for installations, network configuration, and thoroughly document changes to the network.
- Utilize monitoring, performance, analysis and network management equipment to troubleshoot and isolate problems, gauge network performance and track data, voice, video and imagery circuits.
- Demonstrated skills in advanced troubleshooting and problem isolation/resolution are required.

Successful candidate will travel throughout the operations area to provide on-site install and repair support to hardware, software, and networking issues. He or she will also prepare and deploy systems within the area of operations in order to field new equipment to units. The candidate must provide on-site scheduled visits, on-call support, after-hours and weekend support - as required. The ability travel (on short notice) inside and outside the Continental United States (hostile areas included) to perform support is required. This is a deployable position with varied travel schedules and durations. FSRs are normally deployed for twelve months at a time. The deployment package includes financial compensation in addition to the regular weekly pay.

Prerequisites:

\*\*\* All applicants must possess a current Secret security clearance and a valid U.S. Passport in order to be considered for employment. Successful candidates must meet all physical/medical standards for deploying to Iraq, Afghanistan, (and other required locations) as well as through out the US.\*\*\*

Required:

- Must be willing to deploy to Iraq, Afghanistan, (and other required locations including the Continental U.S.) on short notice.
- The ideal candidate will have software, hardware, and network troubleshooting experience.
- Strong network knowledge and skills, including but not limited to: DHCP, ARP, NAT/PAT, UDP, IP Addressing, OSI model, Traffic Analysis.
- Experience with wireless network, MESH network, WAN or LAN administration, Linux, Windows XP, Microsoft Visio, troubleshooting Windows XP based software.
- Must be a self-starter and a quick learner.
- Ability to work independently and within a team.

- Ability to work within a time-critical environment as the subject matter expert within the given domain as well as supporting the team in a variety of tasks as required.
- Strong written and oral communication and interpersonal skills for interaction with clients, managers, and users
- Ability to work with clients and users who possess varied technical backgrounds
- Ability to work in a fast-paced environment
- Present products and ideas in a professional manner.
- Must be able to obtain and maintain DoD Security Clearance

Education and Experience:

A college degree with 2-5 years of related experience or 5-8 years of experience in lieu of a degree.

Desired Skills:

- Additional technical certification is preferred (A+, CCNA, MCSA / E, Networks+).
- Basic knowledge of radio frequency, electricity, and electronics is a plus.
- Experience with tactical systems is preferred.
- Experience with Land Warrior is a plus.

Compensation:

CONUS, including Hawaii: \$60,000 - \$70,000 annual salary.

OCONUS, not including Hawaii: \$90,000-105,000 annual salary.

Deployment package include insurance and post-deployment bonus \$0-\$20,000 annually contingent upon acceptable performance evaluation.

When submitting your resume and cover letter, please provide responses to the following requests:

- \*Have you been to Conus Replacement Center (CRC)?: yes/no
- \*Latest resume in electronic format (Word or PDF)
- \*Availability (i.e. immediate, 2 weeks)
- \*Interview Availability (i.e. ASAP, 4 hours notice for phone interview)
- \*Daytime/evening phone number
- \*Current clearance level (if applicable)
- \*Certifications (if applicable) must include Certification Numbers

Please send your resume and cover letter to [yulie.halim@stan-solutions.com](mailto:yulie.halim@stan-solutions.com)